

A background image showing a person's hands typing on a laptop keyboard. The image is partially obscured by a large red rounded rectangle containing the title text.

Technical requirements for TaxWare

Presentation of the various technical requirements for the installation of TaxWare

Valid from Release 2.42, march 2025

Table of Contents

1	Technical Requirements for TaxWare	3
1.1	Operating system	3
1.2	Microsoft Office	3
1.3	Network connections	3
1.4	Hardware.....	3
1.5	Installation under MacOS.....	3
2	TaxWare System Setup.....	4

1 Technical Requirements for TaxWare

1.1 Operating system

To use TaxWare and TaxAnalyzer the following minimum requirements apply:

- Microsoft Windows 7 or more recent (32/64 bit)
- Microsoft Windows Server 2008 or more recent
- Microsoft .NET Framework 4.8 or more recent
- Installations under Terminal Services (incl. Citrix) are supported
- For installations and updates administrator rights are required
- To ensure that the TaxAnalyzer add-in works properly in Excel, the TaxWare installation directory must be classified as trustworthy. This can be set centrally via the operating system or individually in Excel. The instructions for the setting in Excel can be found in the FAQ document: [FAQ](#)

1.2 Microsoft Office

For the integration of Excel with TaxAnalyzer the following Office versions are supported:

- Microsoft Office 2016 or more recent (32/64 Bit)
- The safety setting must allow the execution of macros
- Online version of Microsoft Office 365 is not supported

1.3 Network connections

For licensing, updates and error feedback, the following ports must be open to the outside:

- taxservices.fiveinfo.ch, ports 80 and 443
- https://update.taxware.ch, Port 443
- https://taxknowledge.fiveservices.ch, Port 443

1.4 Hardware

To operate TaxWare efficiently, the following hardware capacity should be available:

- 500 MByte free working memory
- 1 GByte free hard drive space

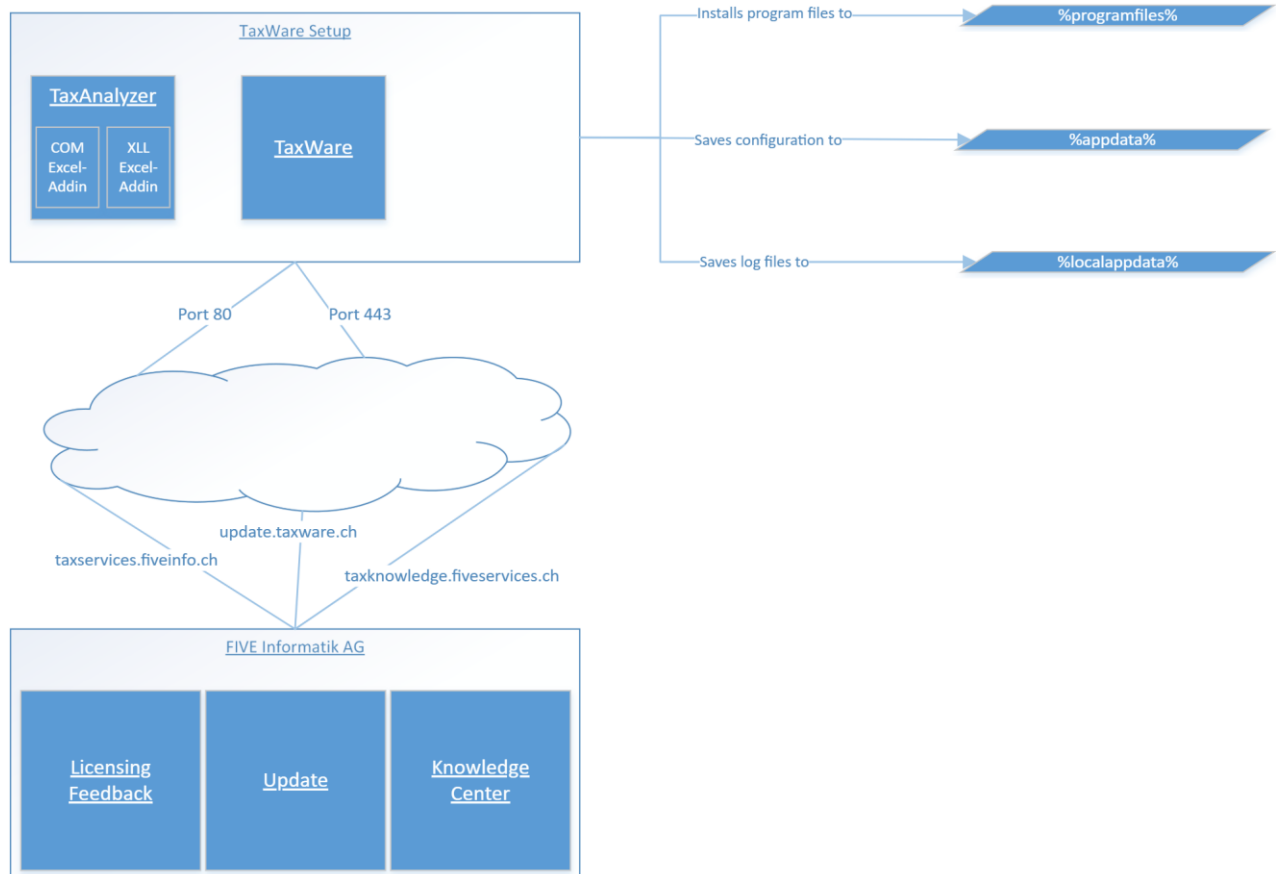
1.5 Installation under MacOS

In principle, TaxWare cannot be installed under MacOS.

However, there are alternatives for using it anyway, for example by using Windows emulation software such as Parallels, virtual machines such as Oracle VirtualBox or cloud solutions such as Microsoft Azure.

Please note, however, that a Windows operating system version 10 or higher and Microsoft Office Excel 2016 or newer installed on it are required.

2 TaxWare System Setup



Your contact of assistance

+41 31 858 23 20

support@taxware.ch

www.taxware.ch

for taxes, pensions and finance



Stefan Stock



Dylan Sutter



Sonja Knutti

Service hours: Monday - Friday, 08:00 to 12:00 and 13:30 to 17:00