



# Installation instructions for TaxWare

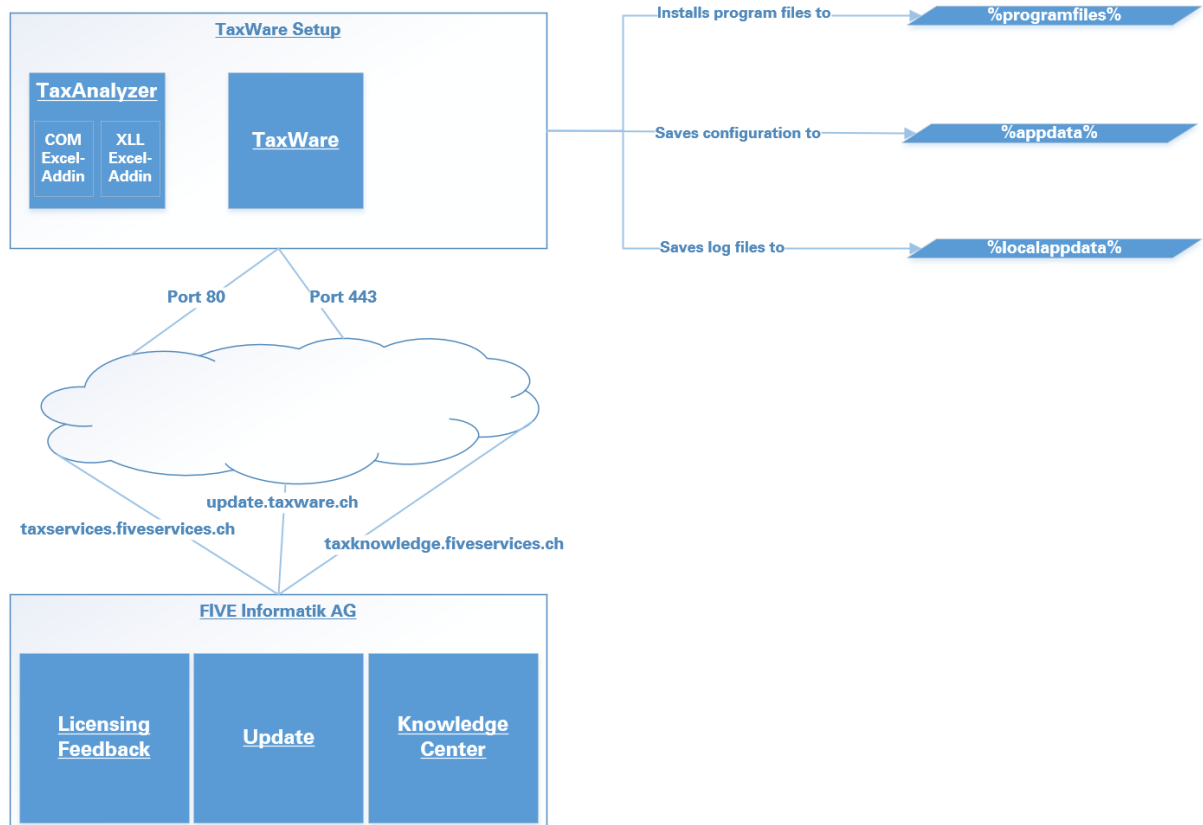
## Installation on different Windows environments

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## 1 Overview of TaxWare system structure



## 2 Initial installation

- Check the system requirements: [TaxWare System Requirements](#)
- Make sure that Microsoft .NET Framework 4.8 is installed on your system
- Use the installation file <https://update.taxware.ch/Installer/TaxWareSetup.exe>
- The installer is also available as msi for installation under GPO or via other distribution mechanisms:
  - for 64bit systems: <https://update.taxware.ch/Installer/TaxWareSetupX64.msi>
  - for 32bit systems: <https://update.taxware.ch/Installer/TaxWareSetupX86.msi>
- To ensure that the TaxAnalyzer add-in works properly in Excel, the TaxWare installation directory must be classified as trustworthy. This can be set centrally via the operating system or individually in Excel. The instructions for the setting in Excel can be found in the FAQ document: [FAQ](#)
- Execute the file under a user account with administrator rights.
- You will find the command line arguments for the exe and file under <https://www.advancedinstaller.com/user-guide/msiexec.html>

## 3 Installation under Terminal Server or with central software distribution

### 3.1 Configuration with installation file



### 3.2 Licenses

Standard procedure is for each user to activate TaxWare using a license key. To avoid every user on a Terminal Server having to do this, the key can be filed in the Installation Directory.

### 3.3 Automatic software updates

To deny users access to automatic software updates these can be disabled.

**In these cases, we strongly recommend that you provide us with an e-mail address via [support@taxware.ch](mailto:support@taxware.ch), which we can use to inform the customer about updates, as being up-to-date is a key advantage of Tax-Ware!**

## 4 Installation with command line arguments

You will find the command line arguments for the exe and msi files by clicking on:

<https://www.advancedinstaller.com/user-guide/msiexec.html>

The installation file can be started with the following TaxWare parameters via the command line.

Transfer parameter	Value	Description
P_DISABLEPROGRAMUPDATE	0 or 1	1 disables application updates
P_LICENSEKEY	GUID	License key
P_BYPASSPROXY	0 or 1	1: bypass web proxy
P_USEDEFAULTCREDENTIALS	0 or 1	1: use standard logon credentials for web proxy
P_WITHADVANCEDSETTINGS	0 or 1	Display advanced settings during installation procedure although OS is not server
P_SHAREDSETTINGSFULLPATH	path	Path to shared settings file
P_CEPE	0 or 1	0 to disable customer experience program
P_CREATESHORTCUT	0 or 1	0 to disable creation of desktop shortcut (default is 1)

Standard example „execute exe silent“:

- TaxWareSetup.exe /qn P\_LICENSEKEY=00000000-0000-0000-0000-000000000000  
P\_DISABLEPROGRAMUPDATE=1

Advanced example „execute exe silent“:

- TaxWareSetup.exe /qn P\_LICENSEKEY=00000000-0000-0000-0000-000000000000  
P\_DISABLEPROGRAMUPDATE=1 P\_BYPASSPROXY=0 P\_USEDEFAULTCREDENTIALS=0

## 5 Manual configuration

### 5.1 Licenses

Standard procedure is for each user to activate TaxWare using a license key. To avoid every user on a Terminal Server having to do this, the key can be filed in the Installation Directory.

- Create a text file „TaxKey.taxk“ in the Installation Directory
- Copy the issued license key (Format 00000000-0000-0000-0000-000000000000) into this file and start TaxWare

### 5.2 Automatic software updates

To deny users access to automatic software updates these can be disabled.

- Open file „TaxWare.exe.customer.config“ from the % InstallationDirectory % using a text/xml editor
- Change the option „AllowCheckForApplicationUpdates“ from „true“ to „false“
- Change the Option „CheckForApplicationUpdatesApplicationSetting“ from „true“ to „false“

In these cases, we strongly recommend that you provide us with an e-mail address via [support@taxware.ch](mailto:support@taxware.ch), which we can use to inform the customer about updates, as being up-to-date is a key advantage of TaxWare!

## 6 Excel add-in TaxAnalyzer and TaxWare Excel templates

### 6.1 Register TaxAnalyzer add-ins for all users

The TaxWare setup only registers the Excel add-in TaxAnalyzer for the current user. TaxAnalyzer can be registered and deregistered via Logon Script also for other users:

- %InstallationDirectory%\TaxWare.TaxAnalyzer.Registration.exe
- % InstallationDirectory %\TaxWare.TaxAnalyzer.Registration.exe unregister

### 6.2 TaxWare Excel templates - Possible problems with add-in

Even if TaxAnalyzer is active, TaxWare Excel templates may not function correctly. Typical symptoms are as follows:

- TaxWare crashes when opening one of our templates from TaxWare
- Missing display of the TaxAnalyzer menu in Excel
- Empty drop-down list, e.g. when selecting a canton
- No or incorrect calculations in Excel (-999'999, #NAME, #N/A)
- Incorrect calculation after opening the file from Excel
- TaxAnalyzer works and yet no calculation takes place in the templates. In addition to a faulty function argument, the region setting or the Excel calculation option "manual" could be the cause.

The solution to these problems is documented in the following document [FAQ](#)

## 7 Web Proxy settings

During connection build-up to the licensing server, problems with the web proxy can occur. The most common solution is to bypass the web proxy.

- Open file „TaxWare.exe.customer.config“ from the %InstallationDirectory% Using a text-/XML editor
- Entre the option „http://taxservices.fiveinfo.ch“ in „NoWebProxyForUris“

If the web proxy cannot be bypassed, it may be possible to solve the problem via the authentication.

- Open file „TaxWare.exe.customer.config“ from the %InstallationDirectory% using a text-/XML editor
- Entre the option „true“ in „UseWebProxyDefaultCredentials“

## 8 Shared Settings

Most user settings can be defined company-wide. To do this, an XML file must be created and stored in any location. In „TaxWare.exe.customer.config“, the path to this file must be entered in the SharedSettingsFullPath key. A detailed instruction can be found here: [TaxWare Documentation Shared Settings](#)

## 9 Customer experience Program

TaxWare is sending anonymous user actions an error messages to FIVE Informatik AG. Should this feature be disabled you can add a key Key „CustomerExperienceProgramEnabled“ with value „false“ to the file „TaxWare.exe.customer.config“.

Your contact of assistance

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